“FUMIGATION AND PEST CONTROL SERVICES FOR SIUT”

TENDER NO. 607

Single Stage - Two Envelope Bidding Procedure

IMPORTANT DATES

Issuance of Tender Documents	**29 / 07 / 2026 to 18 / 08 / 2026**
Submission of Tender	**19 / 08 / 2026 at 11:00 am**
Opening of Tender	**19 / 08 / 2026 at 11:30 am**

TENDER NOTICE
(INVITATION FOR BIDS)

1) Sealed bids are invited from eligible bidders for FUMIGATION AND PEST CONTROL SERVICES FOR SIUT, Karachi, Sindh from Bidders registered with FBR for Income Tax, Sales Tax and with SRB for Provincial Sales Tax and active on FBR "Active Taxpayers List" as required by Sindh Public Procurement Rules, 2010 (SPP Rules, 2010).

Tender No.	607
Name of Bid	**"FUMIGATION AND PEST CONTROL SERVICES FOR SIUT"**
Bidding Procedure	Single Stage Two Envelope (Technical & Financial)
Bid Security	1% of the total Bid Value
Bid Validity	90 days
Tender Fee	Rs.3000/- (Non-Refundable)
Issuance of Tender Documents	**29-07-2026 to 18-08-2026**
Submission of Tender	**19-08-2026 at 11:00 am**
Opening of Tender	**19-08-2026 at 11:30 am**

2) Tender is open in front of all Companies / Services Providers for FUMIGATION AND PEST CONTROL SERVICES FOR SIUT.

3) Complete set of tender documents containing Schedule of Requirements, Technical Specification with Terms & Conditions can be purchased with a non-refundable fee of Rs. 3,000/- from the office of the Director SIUT, Ground Floor DFMC, Section CRS, Karachi during 2:00 pm to 4:00 pm on working days from **28-07-2026 to 18-08-2026.**

4) All required certificates / documents along with GST / NTN Certificate, Professional Tax Certificate, Certificate of Membership from Structural Pest Management Association of Pakistan etc. must be attached along with Technical information.

5) Bid shall include all applicable duties, taxes, levies and contribution imposed by Federal and Provincial Government or other body etc.

6) The bidder must enclose an affidavit on stamp paper of Rs. 100/- that the bidder has not been blacklisted from any Government Department. If at any stage bidder found blacklisted the bid shall be rejected.

7) Procurement agency may reject all or any Bid subject to the relevant provision of (SPP Rules, 2010) all terms & condition of SPP Rules, 2010 shall be applicable.

8) Deduction in the bills will be done as per government rules.

9) Bid Security @ 1% of the total bid value of quoted price must be paid by the bidder in shape of pay order / demand draft / Bank Guarantee in favor of Director SIUT, Karachi (original instrument should be attached with financial Bid).

10) In case of discrepancies between the Tender Notice and the Tender Documents, the Tender Documents shall take precedence.

11) Bids must be submitted at SIUT Trust Hospital, Shahrah-e-Faisal, Karachi. up to 11:***00 a.m. (Wednesday)***.

12) All bids must be accompanied by a bid security / earnest Money @ 1% of the total bid cost in shape of Pay Order/Demand Draft/ Bank Guarantee. Bids will be opened in the presence of the bidder's authorized representatives who choose to attend at the above address at **11*:00 am*.** late bids will be rejected.

13) In case of announcement of public holiday or any un-favorable circumstances, the bids shall be submitted and opened as per given schedule on the next working day.

14) Queries can be addressed at the following numbers or in person during office hours.

Tel: 021-99216977 & 021-99216022
Tel: 021-99215718/52

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OFFICE OF THE DIRECTOR
OF SIUT, KARACHI, SINDH

INSTRUCTIONS TO BIDDERS (ITB)

1) This Invitation for Bids is open to all Companies / Services Providers for **"Fumigation and Pest Control Services For SIUT"**, All national firms duly registered with relevant tax and other authorities as required under the Federal and/or Sindh Government's laws, statutes, rules and relevant instructions (consistent with Sindh Public Procurement Rules (SPP Rules, 2010), and instructions contained in this document).

2) Bidders shall not be under a declaration of ineligibility for corrupt and fraudulent practices issued in accordance with Rule 2 (q) of Public Procurement Rules 2010 and or blacklisted by any other procuring agency in the country.

3) The list of services required, bidding procedures, and contract terms are prescribed in the bidding documents. In addition to the Invitation for Bids, the bidding documents include:

    a) Instructions to Bidders (ITB)
    b) General Conditions of Contract (GCC)
    c) Special Conditions of Contract (SCC)
    d) Bid Data Sheet
    e) Scope of Works, Price.
    f) Specifications
    g) Bid Form
    h) Bid Security Form
    i) Form of Bank Guarantee
    j) Contract Form
    k) Performance Security Form
    l) Undertaking and Certificate
    m) All Documents in "Documents' Checklist"
    n) Bid Evaluation Criteria
    o) Any other document deemed necessary by procuring agency

4) Price should be quoted in figures & in printed form only.

5) The bid prepared by the Bidder must comprise all the required documents mentioned in **"Documents' Check-list [Form K]"** and **"Bid Evaluation Criteria [Form J]"**. **The Bid must also include soft copies as mentioned in "Documents' Checklist" [Form K]; otherwise Bid will be ignored.**

6) The prices quoted by the Bidders shall be fixed during the performance of the contract and shall not be subject to variation on any account. A bid submitted with an adjustable price or conditional will be treated as non-responsive and rejected.

7) The Bidder shall prepare bid comprising one single envelope containing two separate envelopes for financial proposal and technical proposal in original. The envelope shall be marked as "FINANCIAL PROPOSAL" and "TECHNICAL PROPOSAL" in bold and legible letters to avoid confusion. The financial and technical bids, each shall be consisting of the specified documents.

   In Technical Proposal, the bidder must provide the original data sheet and Technical brochure, **methodology/operations,** Income Tax NTN Certificate, Sales Tax Certificate, Sindh Sales Tax on Services, Membership Certificate certificates as mentioned in the bidding data, and other documents wherever applicable as mentioned in this tender in "Documents' checklist" and "Bid Evaluation Criteria"; otherwise the bid will be ignored. **Soft copy of Technical Bid/Proposal is mandatory and must be given in separate USB mandatorily on the format given.**

   In Financial Proposal, the bidder should provide all financial information along with bid security/earnest money at the rate of 1% of the quoted value. A photocopy of the same should be attached with Technical Proposal but its value must not be disclosed and this can be achieved by placing a piece of paper on the place where amount is mentioned. **Soft copy of Financial Bid/Proposal is mandatory and must be given in separate USB mandatorily on the format given.**

8) Bidders shall quote rates on a structural, site-by-site, or monthly service delivery basis inclusive of all tools, equipment, labor, and transport.

9) In case of Work order issued on a fixed-price framework basis, the service providers will be entitled / eligible to claim payment of the work order amount after satisfactory execution of monthly or scheduled pest control treatments by submission of original service/performance report certified by the hospital's administration, other related documents and inspection note.

10) All the applicable Federal and Provincial Government taxes on the value of the contract amount will be deducted from the bills of the Service Providers.

11) The successful bidder shall have to pay Stamp Duty @ 0.35% of the total value of the contract/work order (or at the rate notified by the Government of Sindh at the time of signing). The equivalent value e-stamp receipt/treasury stamps must be affixed on the formal Contract Agreement prior to its execution. All other federal and provincial statutory taxes, including Income Tax (FBR) and Sindh Sales Tax on Services (SRB), will be deducted as per applicable government rates.

12) The Procuring Agency will initially open only the envelopes marked “Technical Proposal” in the presence of Bidders or their representatives who chose to be present at the time of bid opening date, time and place specified in the tender documents. The Bidder or their representative who are present shall sign the attendance sheet. The envelope marked with “Financial Proposal” shall be retained in the custody of Procuring Agency without being opened till the completion of the Technical Evaluation.

13) A photocopy of Bid Security not specifying amount must be attached in technical proposal.

14) Bid evaluation will be performed by Technical Committee on the basis of Technical information submitted by the Bidder and verified from **past institutional performance and chemical data sheets** provided with the Bid. **Services and chemicals** that comply with the advertised specifications and fulfill the requirement as per labelling will be considered for evaluation. Financial bids of technical qualified firms will be opened afterwards.

15) An interested bidder, who has obtained bidding documents, may request for clarification of contents of the bidding document in writing, and procuring agency shall respond to such queries in writing within three calendar days, provided they are received at least five calendar days prior to the date of opening of bid; Provided further that any clarification in response to a query by any bidder shall be communicated to all parties who have obtained bidding documents without disclosing the name of bidder who has raised the query.

16) At any time prior to the deadline for submission of bids, the Procuring Agency, for any reason, whether at its own initiative or in response to a clarification requested by a prospective bidder, may modify the bidding documents by amendment. All prospective bidders that have received the bidding documents shall be notified of the amendment in writing or by phone, and shall be binding on them. In order to allow prospective bidders reasonable time in which to take the amendment into account in preparing their bids, the Procuring Agency, at its discretion, may extend the deadline for the submission of bids.

17) The bidder is required to offer competitive price. All prices must not include the General Sales Tax (GST) as Procuring Agency is exempted for Sales Tax under Sales Tax Act, 1990 whereas other taxes and duties included Sindh Sales on Services should be included where applicable. If there is no mention of taxes, the offered / quoted price shall be considered as inclusive of all prevailing taxes/duties. The benefit of exemption from or reduction in the GST or other taxes shall be passed on to the Procuring Agency.

18) Prices offered should be for the entire **scope of work** demanded; partial **scope** offers shall straightaway be rejected. Conditional offer shall also be considered as non-responsive bid.

19) While tendering your quotation, the present trend / inflation in the rate of **materials** and services in the market should be kept in mind. No request for increase in price due to market fluctuation in the cost of **materials** and services or any other reason whatsoever, shall be entertained

20) Pursuant to Rule 89 of (SPP Rules, 2010), the bidder shall sign an Integrity Pact in accordance with prescribed format attached hereto.

21) All pages of the bid, except for un- amended printed literature, shall be initialed by the person or persons signing the bid.

22) The bid shall contain no alterations, omissions, or additions, unless such corrections are initialed by the person or persons signing the bid.

23) Incomplete, inaccurate, conditional and late bids shall not be accepted.

24) Bids shall be submitted either by the **specialized service company or its authorized regional branch**. No sublet will be allowed.

25) Arithmetical errors will be rectified on the following basis: If there is a discrepancy between the monthly service rate and the total contract price (obtained by multiplying the service rate by the number of months or locations), or between the subtotal of different service locations and the final total price, the monthly service rate or the subtotal for that specific location shall prevail, and the total bid price shall be corrected accordingly. If there is a discrepancy between the amount in words and the amount in figures, the amount in words shall prevail. If the Bidder does not accept the correction of these errors, its bid shall be rejected..

26) The Procuring Agency reserves the right to accept or reject any bid, and to annul the bidding process and reject all bids at any time prior to award of contract under the relevant provisions of SPP Rules, 2010, without thereby incurring any liability to the affected Bidder or bidders or any obligation to inform the affected Bidder or bidders of the grounds for the Procuring Agency’s action.

27) The Procuring Agency reserves the right to increase, decrease, or delete specific service locations, frequencies, or the overall scope of services at the time of award of contract. The Procuring Agency also reserves the right to increase or decrease the volume of services originally specified in the Contract, such as adding or removing specific buildings, adjusting the frequency of treatment cycles, or changing the number of water tanks to be cleaned, without any change in the quoted monthly rates or other terms and conditions, at any time during the contract period, subject to the limits prescribed under the Sindh Public Procurement Rules, 2010.

28) Prior to the expiration of the period of bid validity, the Procuring Agency will notify the successful Bidder through Advance acceptance. This will constitute the formation of the contract. Within seven (07) days after receipt of the Advance acceptance, the successful Bidder shall furnish the performance security @ 5% of the contracted amount in the form of Demand Draft/Pay Order/ Bank Guarantee and sign the contract agreement. In case of any full/partial breach of the successful bidder the security will be utilized as per SPP Rules, 2010

29) Bid validity can be extended as per SPP Rules, 2010.

30) No bidder shall be allowed to alter or modify his bid after the bids have been opened. However the procuring agency may seek and accept clarifications to the bid that do not change the substance of the bid.

31) Companies / Services Providers will be for the whole contract period.

32) No Smoking. SIUT is no smoking zone. Cigarette smoking, Pan/Beatle Leaf & Gutka chewing is not allowed. Alcohol drinking & use of any intoxicant is prohibited in SIUT, Karachi premises.

33) The Procuring Agency, without prejudice to any other remedy for breach of contract, by written notice of default sent to the Service Provider, may terminate this Contract in whole or in part and can initiate debarment or blacklisting proceedings under Rule 35 of the Sindh Public Procurement Rules, 2010 (SPP Rules, 2010):

(a) If the Service Provider fails to execute the required fumigation, pest control, or water tank cleaning services within the operational timeline(s) specified in the Contract, or within any extension thereof granted by the Procuring Agency.

(b) If the Service Provider fails to perform any other performance or quality obligation(s) stipulated under this Contract.

(c) If the Service Provider, in the judgment of the Procuring Agency, has engaged in corrupt, fraudulent, collusive, or coercive practices in competing for or in executing the Contract.

34) Bidders are strongly advised and encouraged to visit, inspect nd examine all seventeen (17) designated SIUT buildings, campuses, and surrounding premises to assess the exact quantum, scale, and nature of work. Access to the various SIUT sites for inspection purposes during the bidding period shall be coordinated exclusively through the Office of the Procurement/Engineering Department during designated working hours.

35) Any queries regarding this tender should be sent to the purchase@siut.org. & engineering@siut.org please mention **"Fumigation and Pest Control Services For SIUT".**

Note: In light of Sindh Environment Protection Act 2014, Handling and transportation of hazardous chemical without EPA approval is Unauthorized.

GENERAL CONDITIONS OF CONTRACT

1. Definitions

1.1 In this Contract, the following terms shall be interpreted as indicated:

(a) **"The Contract"** means the agreement entered into between the Procuring agency and the Service Providers, as recorded in the Contract Form signed by the parties, including all attachments and appendices thereto and all documents incorporated by reference therein.

(b) **"The Contract Price"** means the price payable to the Services under the Contract for the full and proper performance of its contractual obligations.

(c) **"The Materials and Equipment"** means all the chemical formulations, consumer supplies, application machinery, tools, and safety apparatus which the Service Provider is required to deploy and utilize at the designated sites to fulfill the scope of work under the Contract.

(d) **"The Services"** means the specialized "Fumigation and Pest Control Services" as detailed in the Scope of Work, including all scheduled treatments, continuous monitoring, emergency call-outs, pest exclusion measures, chemical applications, reporting, and any other technical assistance or obligations covered under the Contract.

(e) **"GCC"** means the General Conditions of Contract contained in this section.

(f) **"SCC"** means the Special Conditions of Contract.

(g) **"The Procuring Agency"** means
- i. Any department or office of Government; or
- ii. District Government; or
- iii. Any authority, corporation, body or organization established by law or which is owned or controlled by the Government

(h) **"The Service Provider"** means the corporate entity, firm, or individual contracted to execute the Services under this Contract

(i) **"SPP Rules, 2010"** means the Sindh Public Procurement Rules, 2010 (Amended 2019).

(j) **"Day"** means calendar day.

2. Standards

The Services executed and the Materials & Equipment utilized under this Contract shall conform to the standards mentioned in the Technical Specifications and Scope of Work. When no applicable standard is mentioned, the Services and chemical applications shall conform to the authoritative standards appropriate for healthcare facilities, public health safety guidelines, and environmental regulations enforced by the Sindh Healthcare Commission (SHCC), Sindh Environmental Protection Agency (SEPA), and the World Health Organization (WHO). All chemicals used must be explicitly approved and registered by the relevant federal and provincial regulatory bodies (such as the Drug Regulatory Authority of Pakistan or the Ministry of Agriculture/Plant Protection Department). Such standards shall be the latest issued by the concerned institution

3. Patent Rights

The Service Provider shall indemnify the Procuring Agency against all third-party claims of infringement of patent, trademark, copyright, trade secret, or industrial design rights arising from the execution of the Services, or the utilization of the Materials & Equipment or any part thereof [during the performance of the contract] in the Islamic Republic of Pakistan.

4. Performance Security

4.1 Within seven (07) days, or any other duration as specified in SCC, of receipt of the notification of Contract Award, the successful Bidder shall furnish to the Procuring Agency the Performance Security in the amount specified in SCC.

4.2 The proceeds of the Performance Security shall be payable to the Procuring Agency as compensation for any loss resulting from the Supplier's failure to complete its obligations under the Contract.

4.3 The performance security shall be denominated in the Pak Rupees and shall be an unconditional Bank Guarantee, Pay Order, Call Deposit as, provided in the bidding documents or another form acceptable to the Procuring Agency;

4.4 The performance security will be discharged by the Procuring Agency and returned to the Supplier not later than thirty (30) days following the date of completion of the Supplier's performance obligations under the Contract, including any warranty obligations, unless specified otherwise in SCC.

5 Inspections and Tests

5.1 The Procuring Agency or its authorized representatives (including the Hospital's Infection Control Committee, Administration, or Quality Assurance teams) shall have the right to inspect the execution of the Services, audit chemical logs/Material Safety Data Sheets (MSDS), and test any application Equipment or chemical formulations to confirm their conformity to the Contract specifications and medical safety protocols at no extra cost to the Procuring Agency. The Procuring Agency shall notify the Service Providers in writing, in a timely manner, of the identity of any representatives retained for these purposes.

5.2 Should any inspected Services, applied chemicals, or deployed Equipment fail to conform to the Specifications or healthcare safety standards, the Procuring Agency may reject the [service cycle or materials, and the Service Provider shall either re-execute the deficient services, replace the non-compliant chemical batches, or make alterations necessary to meet specification requirements immediately and completely free of cost to the Procuring Agency.

5.4 The Procuring Agency's right to inspect, test and, where necessary, reject the Services, chemical formulations, or equipment during the operational phase shall in no way be limited or waived by reason of the materials or chemicals having previously been inspected, tested, and passed by the Manufacturer or certified by any trade association**.**

5.5 Nothing in GCC Clause 5 shall in any way release the Service Provider from any warranty or other obligations under this Contract.

6. Packing, Handling & Chemical Storage

The Service Provider shall provide secure containment, specialized packing, and safe transport for all chemical formulations and application equipment as is required to prevent leakage, spillages, contamination, or environmental hazards during transit to and within the hospital premises.

7. Service Execution & Documentation

The execution of the Services] shall be made by the Service Provider in accordance with the schedules, frequencies, and timelines specified in the Schedule of Requirements /Scope of Work. The details of daily/monthly service logs, chemical consumption logs, area clearance certificates signed by department heads, and/or other performance reports, to be furnished by the Service Provider prior to billing, are specified in the SCC.

8. Insurance & Liability

The Service Provider shall be solely responsible for maintaining comprehensive insurance coverage at their own cost throughout the duration of the Contract. This includes, but is not limited to, Third-Party Liability insurance against bodily injury, accidental death, or property damage arising from the application of chemicals, deployment of equipment, or negligence of personnel during the execution of services at any SIUT facility. The Procuring Agency shall bear no liability for any hazardous exposure, injury, or loss sustained by the Service Provider's staff or third parties during operations; hence, all risk and insurance liability remains entirely with the Service Provider.

9 Logistic & Transportation

The Service Provider is entirely responsible for arranging and managing the transport of all their personnel, specialized tools, application equipment, consumables, and WHO-approved chemicals to all **seventeen (17) designated SIUT campuses and facilities**. All related transit, fueling, and logistical costs shall be deemed to be fully factored into the quoted rates and included in the final Contract Price; no separate claims for travel or fuel allowance shall be entertained by the Procuring Agency.

10 Incidental/ Support Services

The Service Provider may be required to provide any or all of the following support services, including additional specialized services, if any, specified in the SCC:

(a) (Execution of specialized emergency fumigation or pest control sweeps in critical medical zones (such as OTs, ICUs, or Isolation Wards) outside of standard pre-scheduled operational hours.

(b) Deployment, monitoring, and regular maintenance of all structural pest-control hardware, including rodent bait stations, mechanical traps, and insect light traps across all facilities.

(c) Furnishing comprehensive Material Safety Data Sheets (MSDS) and clear chemical composition logs for every WHO-approved compound deployed within SIUT facilities to the institutional infection control committee.

(d) Routine orientation or informational briefings for SIUT's administrative staff on proactive hygiene habits and physical environmental measures required to prevent pest entry. This training shall not relieve the Service Provider of any core performance obligations or general service warranties stipulated under this Contract.

11.1 The Service Provider shall ensure a continuous, uninterrupted supply of all operational hardware and chemical consumables required to maintain the pest-free standard across all SIUT facilities. This includes the immediate, cost-free replacement of:

(a) Broken or deteriorated rodent bait stations, mechanical traps, glue boards, and insect light trap components (such as UV tubes).

(b) Depleted chemical baits, gels, and larvicides used during daily or weekly service routines.

11.2 All such replacements and consumables shall be deemed to be part of the monthly service cost, and no additional billing or claims for hardware replacements shall be entertained by the Procuring Agency.

12. Service Performance Warranty and Quality Assurance

12.1 The Service Provider warrants that all services executed under this Contract shall strictly conform to hospital hygiene standards, specified SOPs, and international best practices for clinical-grade pest control. The Service Provider further warrants that they will deploy fully trained, certified, and medically vetted technicians capable of executing work without disrupting healthcare operations.

12.2 The Service Provider provides a continuous **Performance Warranty** for all treated zones. If any target pests (e.g., cockroaches, rodents, bed bugs) reappear or persist in a designated area between scheduled visits, the Service Provider shall, upon written or verbal notification from SIUT, conduct emergency corrective treatments within the required emergency response window at no additional cost to the Procuring Agency.

12.3 If the Service Provider, having been notified, fails to remedy the pest infestation or attend to the emergency request within the stipulated response times, the Procuring Agency may proceed to take necessary remedial action (including hiring a third-party service) at the Service Provider's risk and expense. All associated costs shall be deducted directly from the Service Provider's monthly invoice or performance security, without prejudice to any other rights or termination clauses under the Contract.

13. Payment Terms and Procedure

13.1 Payment for the services executed under this Contract shall be made on a monthly basis in arrears, subject to the satisfactory performance of the Service Provider.

13.2 The Service Provider's request(s) for payment shall be made to the Procuring Agency in writing at the end of each calendar month. Each invoice must be accompanied by the following mandatory supporting documents:

- A copy of the **Monthly Service Log** detailing dates, times, and types of treatments applied across the campuses.
- **Departmental Performance/Satisfaction Certificates** signed by the authorized SIUT In-charges or Administration heads for each treated location.
- Attested copy of the technician attendance/biometric sheet for locations requiring dedicated on-site presence.

13.3 Payments shall be made promptly by the Procuring Agency in Pakistani Rupees (PKR), but in no case later than sixty (60) days after the submission and verification of an undisputed invoice or claim by the Service Provider.

13.4 All applicable Federal and Provincial Government taxes, levies, and service duties (including Sindh Revenue Board Sales Tax on Services) will be deducted from the monthly bills at source as per prevailing government tax laws.

14. Prices and Rate Stability

14.1 Prices and monthly rates charged by the Service Provider for the execution of fumigation, pest control, and water tank cleaning services under this Contract shall be firm, final, and fixed during the entire currency of the contract period.

14.2 Under no circumstances whatsoever shall the Service Provider be entitled to claim or request enhanced rates, adjustments, or price escalations on account of market fluctuations, currency devaluations, labor wage updates, or inflation in the cost of chemicals and consumables.

14.3 The quoted rates shall be deemed inclusive of all operating costs, including specialized application tools, safety gear, chemicals, dedicated personnel, travel, and all prevailing federal and provincial taxes (including Sindh Revenue Board Sales Tax on Services). If a tax exemption or rate reduction is granted by the government during the contract period, the financial benefit shall automatically be passed on to the Procuring Agency.

15. Contract Amendments

15.1 No variation, modification, or alteration of the terms, conditions, scope of work, or financial rates of this Contract shall be valid or binding unless executed through a formal, written amendment signed by the legally authorized representatives of both parties.

15.2 Any expansion in the scope of services, such as adding new SIUT buildings, increasing treatment frequencies, or expanding the water tank cleaning volume, must be processed strictly in accordance with the limits and provisions laid down under the Sindh Public Procurement Rules, 2010. The rates for any such additional services must align with the original competitively bid unit rates and shall not be subject to arbitrary escalation.

16. Delays and Deficiencies in Service Performance

16.1 The execution of fumigation, pest control, and water tank cleaning services shall be performed strictly in accordance with the pre-approved operational schedule and frequencies prescribed by the Procuring Agency for each of the seventeen (17) SIUT locations. Time and consistency are the essence of this Contract.

16.2 If at any time during the performance of the Contract, the Service Provider or its technicians encounter conditions impeding the timely execution of routine services or emergency call-outs, the Service Provider shall promptly notify the Procuring Agency in writing of the delay, its anticipated duration, and the root cause.

16.3 As soon as practicable after receipt of the Service Provider’s notice, the Procuring Agency shall evaluate the situation. The Procuring Agency may, at its sole discretion, extend the time for performance with or without the imposition of liquidated damages. Any such extension must be ratified by both parties through a written amendment of the Contract.

16.4 Except as provided under the Force Majeure clause, any unexcused delay, missing of a scheduled cleaning/fumigation cycle, or failure to meet the required emergency response window shall render the Service Provider liable to the imposition of liquidated damages and performance penalties as specified in the SCC, up to and including the termination of the Contract.

17. Liquidated Damages & Performance Penalties

17.1 Subject to the Force Majeure clause, if the Service Provider fails to execute the scheduled routine services (including routine fumigation, pest management sweeps, or quarterly water tank cleaning) within the timelines prescribed, or fails to respond to emergency call-outs within the stipulated windows, the Procuring Agency shall apply financial penalties.

17.2 The Procuring Agency shall, without prejudice to its other remedies under the Contract, deduct from the monthly invoice or the Performance Security, as liquidated damages, a sum equivalent to the percentage or flat rate specified in the SCC for each day or hour of delay until actual service execution or remediation takes place.

17.3 The maximum deduction under this clause shall be capped at the percentage specified in the SCC. Once this maximum ceiling is reached, the Procuring Agency may proceed with the termination of the Contract for default pursuant to GCC Clause 18, utilizing the Performance Security as per SPP Rules, 2010.

18. Termination for Default

18.1 The Procuring Agency, without prejudice to any other remedy for breach of Contract, by written notice of default sent to the Service Provider, may terminate this Contract in whole or in part:

(a) If the Service Provider fails to execute the required fumigation, pest control, or water tank cleaning services within the period(s) specified in the Contract, or within any extension thereof granted by the Procuring Agency.

(b) If the Service Provider fails to perform any other operational obligation(s) under the Contract, or consistently fails to maintain the clinical hygiene standards required across SIUT facilities.

(c) If the Service Provider fails to remedy a notified deficiency or operational failure within forty-eight (48) hours of receiving a formal complaint from SIUT management.

(d) If the Service Provider, in the judgment of the Procuring Agency, has engaged in corrupt, fraudulent, collusive, or coercive practices in competing for or in executing the Contract as defined under Rule 2 (q) of the Sindh Public Procurement Rules, 2010.

18.2 In the event the Procuring Agency terminates the Contract in whole or in part pursuant to GCC Clause 18.1, the Procuring Agency may procure, upon such terms and in such manner as it deems appropriate, services similar to those undelivered or unperformed. The Service Provider shall be liable to the Procuring Agency for any excess costs incurred for such alternative services, and the Procuring Agency may forfeit or utilize the Performance Security as per SPP Rules, 2010 to offset these costs

19. Force Majeure

19.1 Notwithstanding the provisions of GCC Clauses 16, 17, and 18, the Service Provider shall not be liable for forfeiture of its Performance Security, liquidated damages, or termination for default if and to the extent that its delay in performance or other failure to perform its obligations under the Contract is the result of an event of Force Majeure.

19.2 For purposes of this clause, “Force Majeure” means an event beyond the control of the Service Provider, not involving the Service Provider’s fault or negligence, and which is unforeseeable. Such events may include, but are not restricted to, acts of the Procuring Agency in its sovereign capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions, province-wide strikes (wheel-jam/shutter-down), and extreme weather events or structural emergencies affecting the province of Sindh.

19.3 If a Force Majeure situation arises, the Service Provider shall promptly notify the Procuring Agency in writing of such condition and the cause thereof within twenty-four (24) hours of the occurrence. Unless otherwise directed by the Procuring Agency in writing, the Service Provider shall continue to perform its obligations under the Contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the Force Majeure event.

19.4 If the service remains suspended for a continuous period exceeding fifteen (15) days due to a Force Majeure event, the Procuring Agency reserves the right to terminate the agreement or make alternative temporary arrangements without any financial liability.

20. Resolution of Disputes	20.1 The Procuring Agency and the Service Provider shall make every effort to resolve amicably by direct informal negotiation any disagreement or dispute arising between them under or in connection with the execution of this Contract. 20.2 Any unresolved dispute, controversy, or claim arising out of or relating to this Contract, including its breach, termination, or invalidity, shall be finally settled by **Arbitration** in accordance with the **Arbitration Act, 1940** of Pakistan. 20.3The venue of the arbitration shall be Karachi, Pakistan, and the proceedings shall be governed strictly by the laws of Pakistan. The language of the arbitration shall be English.
21. Governing Language	The Contract shall be written in English language all correspondence and other documents pertaining to the Contract which are exchanged by the parties shall be written in the same language.
22. Applicable Law	The Contract shall be interpreted in accordance with the applicable laws of Pakistan and SPP Rules, 2010, (Amended 2019).
23. Taxes and Duties	Supplier shall be entirely responsible for all taxes, duties (including stamp duty), license fees, etc., incurred until delivery of the contracted Equipment to the Procuring agency.
24. Overriding effect of Sindh Public Procurement Rules, 2010 (Amended 2019)	In case of conflict or primacy of interpretation the provisions of SPP Rules, 2010 (Amended 2019) shall have an overriding effect notwithstanding anything to the contrary contained in these bidding documents.

SPECIAL CONDITIONS OF CONTRACT (SCC)

The following Special Conditions of Contract shall supplement the General Conditions of Contract. Whenever there is a conflict, the provisions herein shall prevail over those in the General Conditions of Contract. The corresponding clause number of the GCC is indicated in parentheses.

1. **Definitions (GCC – Clause 1)**
   The Procuring Agency is: Director, Sindh Institute of Urology & Transplantation (SIUT), Pakistan.

2. **Site of Services (GCC – Clause 1)**
   The physical location(s) for the performance of services shall be: **All campuses, buildings, and premises of the Sindh Institute of Urology & Transplantation (SIUT), Karachi, Pakistan, as detailed in Table**

3. **Service (GCC – Clause 1)**
   "FUMIGATION AND PEST CONTROL SERVICES FOR SIUT"

4. **Performance Security (GCC Clause 4)**

The amount of performance security, as a percentage of the Contract Price, shall be: 5% in the form of Pay order / Demand Draft / Bank Guarantee from any scheduled Bank of Pakistan.

5. **Inspections and Tests (GCC – Clause 5)**

The Procuring Agency's (SIUT) authorized representative or nominee shall routinely inspect the executed services, chemical applications, and logs to ensure complete compliance with the tender specifications, hospital safety protocols, and **mandatory infection control guidelines prescribed by the Sindh Healthcare Commission (SHCC)** prior to the acceptance and approval of periodic invoices.

The Procuring Agency (SIUT) or its nominated representative shall have the right to inspect the Services provided and verify their conformity to the Schedule of Requirements and World Health Organization (WHO) safety standards.
The inspection and verification scope shall include:

1. Chemical Verification: Verification that the pesticides/chemicals being used match the approved brand, safety data sheets (MSDS), and expiry dates specified in the bid.
2. Service Execution: Visual inspection of the treated premises immediately after fumigation to ensure proper coverage of all designated areas (wards, OTs, kitchens, etc.).
3. Efficacy Check: Random checks for pest activity (live/dead count) post-treatment to verify the effectiveness of the service.

6. **Quality Assurance and Warranty (GCC – Clause 12)**
   The Service Provider is legally bound to maintain the highest hospital hygiene and bio-safety standards through regular, robust pest control measures executed strictly according to standard operating procedures (SOPs), World Health Organization (WHO) guidelines, and **the Sindh Service Delivery Standards (SSDS) enforced by the Sindh Healthcare Commission (SHCC)**. The Service Provider shall remain fully responsible for any regulatory fines or warnings issued to SIUT by the SHCC due to pest infestations or poor hygiene compliance resulting from the contractor's negligence.

7. Payment (GCC – 13)

Payment for the regular execution of Fumigation and Pest Control services shall be made on a **monthly/periodic basis within Sixty (60) days** from the date of submission of complete, verified invoices alongside matching service logs and supporting clearance certificates from the Procuring Agency's authorized representative. All payments shall be made in Pakistani Rupees.

8. Liquidated Damages (GCC-17)

If the Service Provider fails to execute the designated services, miss scheduled treatment cycles, or fail to achieve the required hospital hygiene milestones within the time frames specified in the contract, the Procuring Agency shall, without prejudice to its other legal remedies under this contract, deduct from the corresponding invoice or Contract Price, as liquidated damages, a sum equivalent to **0.07 percent of the total Contract Price for each day of delay or non-performance**. The maximum aggregate deduction under this clause shall be **10% of the total Contract Price**. Upon reaching this maximum threshold, the Procuring Agency reserves the absolute right to terminate the contract immediately and forfeit the 5% Performance Security.

9. Resolution of Disputes (GCC – 20)

In the case of a dispute between the Procuring agency and the Companies / Services Providers, the dispute shall be referred to the dispute resolution mechanism as defined in rule 31, 32 and 34 of the (SPP Rules, 2010 Amended 2019)

10. Applicable Law (GCC – 22)

Contract shall be interpreted in accordance with the Sindh Public Procurement law of Sindh.

11. Taxes & Duties (GCC – 23)

Prices should include all taxes and duties of federal and provincial government except sales tax on goods items as SIUT in exempt as per clause 52A of Sixth schedule to Sales Tax Act, 1990.

BID DATA SHEET

The following specific data for **"Fumigation and Pest Control Services For SIUT"** to be procured shall complement, supplement, or amend the provisions in the Instructions to Bidders (ITB) Part One. Whenever there is a conflict, the provisions herein shall prevail over those in ITB.

Introduction	
1	**Name of Procuring Agency:** Director Sindh Institute of Urology and Transplantation, Karachi. Telephone No 021-99216022, 99216967 & 99216977
2	**Name of Contract** **"Fumigation and Pest Control Services For SIUT"**
Bid Price and Currency	
3	• **Maintenance & Services Within the Procuring Agency's Country:** Quoted prices must be all-inclusive and fixed on a delivered and completed service basis at the designated site. This price must cover all labor, tools, spare parts, consumables, transportation, duties, levies, and applicable taxes.

Preparation and Submission of Bids	
4	**Selection Criteria / Mandatory Responsiveness Criteria** Bidders must fulfill all the following mandatory criteria at the time of technical bid opening. Failure to meet any single criterion will result in immediate disqualification and rejection of the bid: 1. **Non-Blacklisting Undertaking:** The Bidder must not have been barred, blacklisted, or suspended by any Federal or Provincial Government Department, Agency, Autonomous Body, or private sector organization anywhere in Pakistan. A valid, original affidavit to this effect must be submitted on a **Rs. 100/- non-judicial legal stamp paper**, duly attested by a Notary Public. 2. **Taxation & Active Status:** The Bidder must possess a valid **National Tax Number (NTN)** and a valid **Sindh Sales Tax (SST) Registration Certificate** with the **Sindh Revenue Board (SRB)**. The firm's status must be verified as **"Active"** on both the Federal Board of Revenue (FBR) and SRB active taxpayer lists (ATL). 3. **Professional Accreditations:** The Bidder must possess valid corporate memberships, valid licenses for chemical handling from the Department of Plant Protection (DPP, Government of Pakistan), or quality certifications relevant to pest management and hygiene operations. This includes registrations with bodies such as the Pakistan Pest Management Association (PPMA), National Pest Management Association (NPMA), Structural Pest Management Association of Pakistan or equivalent recognized international environmental health and safety bodies. Copies of valid certificates must be attached to the company profile. 4. **Local Presence:** The Bidder must have a fully operational regional office in Karachi equipped with a rapid-response logistical setup to handle daily operations and emergency clinical call-outs across all local SIUT campuses. 5. **Bid Security Compliance:** A copy of the Bid Security must be attached to the Technical Bid envelope without showing the monetary amount. The original instrument must be enclosed strictly within the sealed Financial Bid envelope.
5	**Amount of bid security.** 1% of Bid amount in shape of Pay Order / Bank Guarantee / Call Deposit.
6	**Bid validity period**. The period of bid validity shall be 90 days after the deadline of submission of Bids.
7	Clarification may be requested not later than **05 days** before the submission date for **Clarification of bid purposes** only, the Procuring Agency's address is: The (Procurement Officer) Procurement Department SIUT, Karachi.
8	**Number of copies.** One Original plus Soft Copy is Mandatory.
9	**Amount of Performance Security** will be @ 5% of the Bidding amount for the whole agreement period in the form of Demand Draft/Pay Order/Bank Guarantee from AAA rated scheduled Bank.
10	Stamp Duty shall be affixed on contract @ 0.35% or as applicable of value of supply as per Stamp Duty Act 1899.
11	**Bid Evaluation:** Lowest Evaluated Bid

FORMS

[FORM: A]

BID

Tender No. ________________________ Date: _____________

To
Office of the Director
SIUT, Karachi,
Sindh

Having examined the bidding documents, the receipt of which is hereby duly acknowledged, we, the undersigned, offer to supply and deliver the Services, along with necessary equipment / Consumables as specified in the as specified in the said bidding documents for the sum of **[total bid amount in words and figures]** or such other sums as may be ascertained in accordance with the Schedule of Prices attached herewith and made part of this Bid.

We undertake, if our Bid is accepted, to deliver the services in accordance with the requirements of this tender and purchase order.

If our Bid is accepted, we will submit Pay Order / Bank Draft / Call Deposit or obtain the guarantee of a bank in a sum equivalent to 5% of the Contract Price for the due performance of the Contract, in the form prescribed by the Procuring Agency.

We agree to abide by this Bid for a period of 90 days or such extended period as agreed from the date fixed for Bid opening as per Tender Notice, and it shall remain binding upon us and may be accepted at any time before the expiration of that period.

Until a formal Contract is prepared and executed, this Bid, together with your written acceptance thereof and your notification of award, shall constitute a binding Contract between us.

We understand that you are not bound to accept the lowest or any bid you may receive.

Dated this ________________ day of ________________ 20______.

__________________________ ________________________________

[*Signature*] [*in the capacity of*]

Duly authorized to sign Bid for and on behalf of

____

Note: This document should be on the letterhead of the Bidder and should be signed by a person competent and having the power of attorney to bind the Bidder. It should be enclosed inside the **Financial Proposal** by the Bidder.

[FORM: B1]

BID SECURITY /EARNEST MONEY

Please attach a copy of earnest money Pay Order / Bank Draft / Call Deposit on below space.

1). Bid Amount

In Figures	
In Words	

2). Earnest Money / Bid Security 1%

In Figures	
In Words	

Note: Total Amount of Bid for the calculation of Earnest Money / Bid Security.

Detailed working must be submitted in price schedule.

[FORM: B2]

BID SECURITY
(In case of Bank Guarantee)

Guarantee No. ____________________
Amount (PKR)____________________
Date of Issue______________________
Date of Expiry_____________________

Name of Guarantor (Scheduled Bank in Pakistan) with address: ________________________
Name of Principal (Bidder) with address: ____
Bid Reference No. ___________Date of Bid _____________

KNOW ALL MEN BY THESE PRESENTS, that in pursuance of the terms of the Bid and at the request of the said Principal, we the Guarantor above-named are held and firmly bound into the **Sindh Institute of Urology and Transplantation**, (hereinafter called The Procuring Agency) in the sum stated above, for the payment of which sum well and truly to be made, we bind ourselves, our heirs, executors, administrators and successors, jointly and severally, firmly by these presents.

THE CONDITION OF THIS OBLIGATION IS SUCH, that whereas the Principal has submitted the accompanying Bid numbered and dated as above for ______________________________ (Particulars of Bid) to the said Procuring Agency; and

WHEREAS, the Procuring Agency has required as a condition for considering the said Bid that the Principal furnishes a Bid Security in the above said sum to the Procuring Agency, conditioned as under:

(1) that the Bid Security shall remain valid for a period of twenty-eight (28) days beyond the period of validity of the bid;

(2) that in the event of;

- (a) the Principal withdraws his Bid during the period of validity of Bid, or
- (b) the Principal does not accept the contract of his Bid Price, pursuant to Clause 24 of Instructions to Bidders, or
- (c) failure of the successful bidder to
  - (i) furnish the required Performance Security, in accordance with Clause 24 of Instructions to Bidders, or
  - (ii) sign the proposed Contract Agreement, in accordance with Clause 24 of Instructions to Bidders, the entire sum be paid immediately to the said Procuring Agency for delayed completion and not as penalty for the successful bidder's failure to perform.

NOW THEREFORE, if the successful bidder shall, within the period specified therefore, on the prescribed form presented to him for signature enter into a formal Contract Agreement with the said Procuring Agency in accordance with his Bid as accepted and furnish within seven (07) days of receipt of Letter of Acceptance, a Performance Security with good and sufficient surety , as may be required, upon the form prescribed by the said Procuring Agency for the faithful performance and proper fulfilment of the said Contract or in the event of non- withdrawal of the said Bid within the time specified then this obligation shall be void and of no effect, but otherwise to remain in full force and effect.

PROVIDED THAT the Guarantor shall forthwith pay to the Procuring Agency the said sum stated above upon first written demand of the Procuring Agency without cavil or argument and without requiring the Procuring Agency to prove or to show grounds or reasons for such demand, notice of which shall be sent by the Procuring Agency by registered post duly addressed to the Guarantor at its address given above.

PROVIDED ALSO THAT the Procuring Agency shall be the sole and final judge for deciding whether the Principal has duly performed his obligations to sign the Contract Agreement and to furnish the requisite Performance Security within the time stated above, or has defaulted in fulfilling said requirements and the Guarantor shall pay without objection the sum stated above upon first written demand from the Procuring Agency forthwith and without any reference to the Principal or any other person.

IN WITNESS WHEREOF, the above bounded Guarantor has executed the instrument under its seal on the date indicated above, the name and seal of the Guarantor being hereto affixed and these presents duly signed by its undersigned representative pursuant to authority of its governing body.

____

Guarantor (Bank)

Witness:

1. __________________________

____

Corporate Secretary (Seal)

2. __________________________

1. Signature: ______________________

2. Name: ______________________

3. Title: ______________________

____

(Name, Title & Address)

Corporate Guarantor (Seal)

[FORM: C]

Undertaking

WHEREAS [Bidder Name] hereby undertake against the Tender No. ______________________ to abide by the following clauses.

a) Whether our tender accepted for total, partial or enhanced quantity for all or any single item. I/We also agree to supply and accept the said item(s) at the rates for the supply of contracted quantity within the stipulated period shown in the contract.

b) We understand and confirm the refund of cost difference if the same equipment is/was supplied at lower rates to any other Govt./Semi Govt. or other institution in the province in the same fiscal year.

c) If any of the information submitted in this tender is found incorrect, our contract may be cancelled at any stage on our cost and risk.

______________________________________ ____________________

[*Signature for and on behalf of Bidder*] [*Date*]

Note: *This undertaking should be on a stamp paper of Rs. 100/- arranged by the Bidder. It should be enclosed inside the Technical Proposal by the Bidder.*

[FORM: D]

Certificate

To
Office of the Director
SIUT, Karachi,
Sindh

WHEREAS [Bidder Name] hereby certify against the Tender No. ______________________ to abide by the following clauses.

a) We guarantee to supply the equipment, stores and / or services in accordance with the requirement specified in the tender documents.

b) We guarantee that the supplied medical equipment/machinery is the original and brand new product.

c) Our firm is not black listed by any organization / Government Department.

Authorized Sign & Stamp

[Bidder Name]

Note: This certificate should be on the stamp paper of Rs. 100 and should be signed by a person competent and having the power of attorney to bind the Bidder. It should be enclosed inside the Technical Proposal by the Bidder.

ON STAMP PAPER

Applicable Stamp Duty should be paid either by Stamp Paper or through adhesive Stamps.

[FORM: E]
CONTRACT

THIS AGREEMENT made the _____ day of __________ 20_____ between [name of Procuring Agency] of [city and country of Procuring Agency] (hereinafter called "the Procuring Agency") of the one part and [name of Supplier] of [city and country of Supplier] (hereinafter called "the Supplier") of the other part:

WHEREAS the Procuring Agency invited bids for certain equipment and ancillary services, viz., [brief description of equipment and services] and has accepted a bid by the Supplier for the supply of those equipment and services in the sum of [contract price in words and figures] (hereinafter called "the Contract Price").

NOW THIS AGREEMENT WITNESSETH AS FOLLOWS:

1. In this Agreement words and expressions shall have the same meanings as are respectively assigned to them in the Conditions of Contract referred to.
2. The following documents shall be deemed to form and be read and construed as part of this Agreement, viz.:
   (a) the Bid Form and the Price Schedule submitted by the Bidder;
   (b) the Schedule of Requirements;
   (c) the Technical Specifications;
   (d) the General Conditions of Contract;
   (e) the Special Conditions of Contract; and
   (f) the Procuring Agency's Notification of Award and
   (g) The Bidding Documents.
3. In consideration of the payments to be made by the Procuring Agency to the Service Provider as hereinafter mentioned, the Supplier hereby covenants with the Procuring Agency to provide the equipment and services and to remedy defects therein in conformity in all respects with the provisions of the Contract.
4. The Procuring Agency hereby covenants to pay the Service Provider in consideration of the provision of the equipment and services and the remedying of defects therein, the Contract Price or such other sum as may become payable under the provisions of the contract at the times and in the manner prescribed by the contract.
5. This agreement may be intended as will be mutually agreed by the parties hereto.

IN WITNESS whereof the parties hereto have caused this Agreement to be executed in accordance with their respective laws the day and year first above written.

Procuring Agency	**Service Provider**
___________________________ Authorized Signature & Official Stamp	___________________________ Authorized Signature & Official Stamp
___________________________ Procuring Agency Name	___________________________ Bidder Name
___________________________ Address	___________________________ Address
___________________________ Contact No.	___________________________ Contact No

PERFORMANCE SECURITY

Option 1 = Pay Order /Bank Draft / Call Deposit
Option 2 = Bank Guarantee

[FORM: F]

BANK GAURANTEE

To:
Office of the Director
SIUT, Karachi,
Sindh

Guarantee No. ____________________

Amount (PKR) ____________________

Date of Issue ____________________

Date of Expiry ____________________

Whereas **[Name of Bidder]** (hereinafter called "The Service Provider") has undertaken, in pursuance of Contract No. **[Number]** dated **[date]** to supply **[description of Equipment]** (hereinafter called "the Contract").

And whereas it has been stipulated in the said Contract that the Service Provider shall furnish to the Procuring Agency with a scheduled bank for the sum of 5% of the total Contract amount as Security for compliance with the Service Provider's performance obligations in accordance with the Contract.

And whereas we have agreed to provide a Guarantee: for the said Service Provider.

Therefore, we hereby unconditionally and irrevocably guarantee, on behalf of the Service Provider, up to a total of **[Amount of the Guarantee in Words and Figures]** and we undertake to pay you, upon your first written demand declaring the Service Provider to be in default under the Contract and without requiring the Procuring Agency to initiate action against the Bidder and without cavil or argument any sum or sums within the limits of **[Amount of Guarantee]** as aforesaid. The amount stated in the demand made under this guarantee shall be conclusive proof of the amount payable by the Guarantor under this guarantee.

The obligations of the Guarantor under this guarantee shall be valid for **[Period]** after the completion of delivery of supplies by the Bidder to the Procuring Agency of the full quantity of the goods for which this Guarantee is being given, and until all and any obligations and sums due have been paid in full.

Guarantor (Bank)

Witness:

1. ______________________________

____

Corporate Secretary (Seal)

2. ______________________________

____

(Name, Title & Address)

1. Signature ________________________

2. Name ____________________________

3. Title ____________________________

Corporate Guarantor (Seal)

[FORM: I]

SINDH INSTITUTE OF UROLOGY AND TRANSPLANTATION (SIUT)
Vendor Information Form

Company Name:					
N.T.N #					
Contact Person Name		Tel No.		Cell #	
Designation		Email			

Entity Type				
1. Private □	2. Public □	3. NGO □	4. Sole Proprietor □	5. Partnership □

Type of Business				
1. International Manufacturer □	2. Domestic Manufacturer □	3. Importer□	4. Distributor □	5. Service Provider □

Details of Owners / Management

Name	Designation	Dir Tel No.	Email	CNIC No.

Principle Product and Services

1)	3)	5)
2)	4)	6)

Registered Office

Address:			
State / Province		District	
City		Country	
Tel (Office)		Cell No.	
Fax		Email	
Website (URL)		Zip Code	

Work Office

Address:			
State / Province		District	
City		Country	
Tel (Office)		Cell No.	
Fax		Email	
Website (URL)		Zip Code	

Please specify below the names & designations of the employees of SIUT to whom Owner/CEO/Management of your firm has relationship.

S. No	Name	Designation	Relationship
1			
2			
3			

If no data is filled in the above table and subsequently any information contrary to above facts will come in notice of SIUT then, in addition to other action, SIUT may terminate Purchase Contract at the cost of Supplier.
All information given above are true and correct.

____________________ **Authorized Person**

____________________ **Stamp of the Company**

Copies to be attached: -

a) CNIC of Owners/Top Management
b) CNIC of Company Representative

[FORM: J]
BID EVALUATION CRITERIA

Please fill out the "Mandatory Section" here and submit the "Marking Section" in the "Technical Schedule (Form-G1 & G2).

S. No	Info Required	MANDATORY SECTION	Page No.
1	Technical	Registration with Income Tax – Valid NTN Certificate (Firm must be Active on FBR Active Taxpayers List).	
2	Technical	FBR – Active Tax Payer Status: (a) Income Tax (b) Sales Tax & (c) SRB status	
3	Technical	a) General Sales Tax Registration for goods b) Sindh Sales Tax registration with Sindh Revenue Board (Attached Certificate)	
4	Technical	Professional Tax Certificate – Attach valid evidence for the current financial year.	
5	Technical	Professional Accreditations – Valid licenses/registrations with the Department of Plant Protection (DPP), Pakistan Pest Management Association (PPMA), National Pest Management Association (NPMA) or Structural Pest Management Association of Pakistan.	
6	Technical	Copy of the Pay order / Bank Draft of Bid security / Earnest money should be attached without showing the amount along with technical bid documents (Original bid security should be attached with financial proposal)	
7	Technical	Compliance of Terms & Conditions / Instructions in the Bidding Documents (Must submit the entire BIDDING DOCUMENTS, duly signed & stamped on each page with Technical Proposal)	
8	Technical	Submission of undertaking on legal valid and attested stamp paper as (Form C) evidence attached.	
9	Technical	Submission of undertaking on legal valid and attested stamp paper that the firm is not blacklisted by any institute of Federal, Provincial Government or any Organization anywhere in Pakistan (Certificate should be attached as sample FORM 'D')	
	Technical	Submission of an Undertaking on company letterhead confirming exclusive use of WHO-recommended, non-odor public health chemicals alongside a declared product list and valid Material Safety Data Sheets (MSDS)	
10	Technical	Company's detailed profile.	
11	Technical	Original Tender Purchase Receipt	
12	Technical	Technical Schedule (Form G1 & G2)	
13	Technical	Price Schedule / BOQ (**Form H**) – Must be submitted **only** within the sealed Financial Proposal envelope.	

TECHNICAL EVALUATION CRITERIA

Form: G 1

S. No	Info Required	EVALUATION CRITERIA FOR APPLICANT	Max Points	Obtained
1	Technical	**Annual Turnover / Sales of Applicant for Last Three Years** • Average Annual Turnover above PKR 60 Million = **15 Points** • Average Annual Turnover from PKR 30 Million up to PKR 60 Million = **10 Points** • Average Annual Turnover up to PKR 30 Million = **5 Points**	15	
2	Technical	**Current Working Capital:** • Available working capital above PKR 10 Million = **10 Points** • Available working capital from PKR 5 Million up to PKR 10 Million = **5 Points** • Working capital below PKR 5 Million = **0 Points** *(Evidence must be supported by a fresh Bank Maintenance Certificate).*	15	
3	Technical	**Audited Financial Statements:** Submission of complete audited financial reports compiled by a licensed, ICAP-registered Chartered Accountant firm for the last two (2) consecutive fiscal years. • Complete submission = **10 Points** • Incomplete/Missing any year = **0 Points**	10	
5	Technical	**Performance Certificates (Government Sector):** Valid operational satisfactory or performance certificates issued by the administration of public sector/Government hospitals with a capacity of 300 beds or more. • More than 2 Government Hospitals = **20 Points** • 1 to 2 Government Hospitals = **15 Points** • Up to 1 Government Hospital = **10 Points**	20	
6	Technical	**Performance Certificates (Private Sector):** Valid operational satisfactory or performance certificates issued by the administration of reputable private sector/corporate hospitals with a capacity of 300 beds or more. • More than 2 Private Hospitals = **20 Points** • 1 to 2 Private Hospitals = **15 Points** • Up to 1 Private Hospital = **10 Points**	20	
7	Tools, Equipment & Availability	**Infrastructure & Machinery:** • Complete ownership list of specialized equipment (ULV Cold Misters for ICUs, Thermal Foggers, High-Pressure Tank Cleaners, and PPE kits) with purchase receipts/inventory declaration = **10 Points** • Partial/incomplete equipment array = **0 Points**	10	
	Human Resources	**Permanent Technical Staff & Field Force:** • Minimum of one (1) permanent, full-time Technical Supervisor/Entomologist (holding a BSc/MSc degree in Entomology or Agriculture) listed on company payroll = **10 Points** • No degreed supervisor = 0 **Points**	10	
		Total:	100	

Total Technical Score: 100 Points

- Minimum Qualifying Technical Threshold: 70 Points. Bidders scoring less than 70% in this technical evaluation framework will be declared non-responsive, and their financial bids will be returned unopened as per SPP Rules, 2010.

[FORM K]
DOCUMENTS' CHECKLIST

Please fill out the last 2 columns of this sheet and submit the hard copy along with soft copy.				
S. No	**Info Required**	**Documents**	**Yes /No**	**Page No**
1	Technical	Bid Letter [Form A]		
2	Technical	Tender Purchase Receipt (Original)		
3	Technical & Financial	Bid Security [Pay Order/Bank Draft on Form B1] [Bank Guarantee as per Form: B2]		
4	Technical	Undertaking as per [Form C]		
5	Technical	Certificate as per [Form D]		
6	After Award	Contract Agreement as per sample [Form E] [applicable after Award Letter]		
7	After Award	Performance Security / Pay order / Bank Draft / Bank Guarantee as per sample [Form F] [applicable after Award Letter]		
8	Technical	Technical Schedule [Form G] **(Soft copy is also compulsory)**		
9	Technical	Delivery Schedule (Included in Form-H,)		
10	Financial	Price schedule [Form H] **(Soft copy is also compulsory)**		
11	Technical	Vendor Information [Form I] **(Soft copy is also compulsory)**		
12	Technical	Bid Evaluation Criteria [Form J] **(Soft copy is also compulsory)**		
13	Technical	Documents' Check List [Form K] **(Soft copy is also compulsory)**		
14	Technical	Technical Integrity Pact [Form L]		

Documents are to be filled in the Bid in above sequence.

BIDDER'S DETAILS:

Bidder Name: ____

Address: ____

Tel No: ____

Fax No: ____

Contact Person: ____

Mobile No: ____

Email Address: ____

Notes: All the participants are hereby requested to read the instruction, General, Special Condition and Evaluation Criteria of Bid carefully because no additional documents will be entertained/ Considered after opening of the bids. Bid evaluation and technical evaluation would be Carried out only on the basis of documents provided in the bid.

SOFT COPIES:

1. **Soft copy of Technical bid/Schedule of items quoted by Bidder is also mandatory according to our given format. [Form G]**
2. **Soft copy of Financial Bid/Price schedule is mandatory according to our given format. [Form H]**
3. **Soft copy of Vendor Information is also mandatory according to our given format with attachments. [Form I]**
4. **Soft copy of "Bid Evaluation Criteria" duly filled must be enclosed. [Form J]**
5. **Soft copy of "Documents' checklist" is mandatory according to our format above. [Form K]**
6. **Scanned copy of all Technical & Financial Document must be provided on USB separately.**

[FORM: L]

INTEGRITY PACT

DECLARATION OF FEES, COMMISSION AND BROKERAGE ETC. PAYABLE BY THE SERVICE PROVIDER/CONTRACTORS/CONSULTANTS.

Contract Number: ________________________ Dated: ___________________
Contract Value: ________________________
Contract Title: _________________________

____________________________________ hereby declares that it has not obtained or induced the procurement of any contract, right, interest, privilege or other obligation or benefit from Government of Sindh (GoS) or any administrative subdivision or agency thereof or any other entity owned or controlled by it (GoS) through any corrupt business practice.

Without limiting the generality of the foregoing, ___________________________________ represents and warrants that it has fully declared the brokerage, commission, fees etc. paid or payable to anyone and not given or agreed to give and shall not give or agree to give to anyone within or outside Pakistan either directly or indirectly through any natural or juridical person, including its affiliate, agent, associate, broker, consultant, director, promoter, shareholder, sponsor or subsidiary, any commission, gratification, bribe, finder's fee or kickback, whether described as consultation / service provider fee or otherwise, with the object of obtaining or inducing the procurement of a contract, right, interest, privilege or other obligation or benefit, in whatsoever form, from Procuring Agency (PA), except that which has been expressly declared pursuant hereto.

___________________________________ certifies that it has made and will make full disclosure of all agreements and arrangements with all persons in respect of or related to the transaction with PA and has not taken any action or will not take any action to circumvent the above declaration, representation or warranty.

___________________________________ accepts full responsibility and strict liability for making any false declaration, not making full disclosure, misrepresenting facts or taking any action likely to defeat the purpose of this declaration, representation and warranty. It agrees that any contract, right, interest, privilege or other obligation or benefit obtained or procured as aforesaid shall, without prejudice to any other right and remedies available to PA under any law, contract or other instrument, be voidable at the option of PA.

Notwithstanding any rights and remedies exercised by PA in this regard, ___________________ ______________ agrees to indemnify PA for any loss or damage incurred by it on account of its corrupt business practices and further pay compensation to PA in an amount equivalent to ten time the sum of any commission, gratification, bribe, finder's fee or kickback given by ____ as aforesaid for the purpose of obtaining or inducing the procurement of any contract, right, interest, privilege or other obligation or benefit, in whatsoever form, from PA.

_________________ [Procuring Agency]

_____________________________ [Supplier /Contractor/Consultant]

Annexure E

EXPLANATION OF THE EVALUATION METHODOLOGY USED TO DETERMINE THE BEST EVALUATED BID

a. Marks obtained in the detailed technical evaluation will be carried forward and prorated. The tender will be awarded to the Responding organization with the highest cumulative score of each individual product (Technical Score + Financial Score).
b. The formula for technical scoring is
Technical Score = (Total technical marks of the respective product / 100) x 70.
c. The formula for financial scoring is
The lowest bidder receive the full 30 marks. Other bidders receive marks calculating using the formula:
Financial score = (Lowest Quoted Price / Bidder's Quoted Price) x 30.

EXAMPLE CALCULATION:

1- Technical Evaluation

S. No	**Supplier**	**Technical Score**	**Prorated Technical Score** (Score Obtained x 0.70)
1	A	85	85 x 0.70 = **59.5**
2	B	75	75 x 0.70 = **52.5**
3	C	60	60 x 0.70 = **42**

2- Financial Evaluation

S. No	**Supplier**	**Supplier Quoted Rate**	**Prorated Financial Score** (Quoted Rate ÷ Lowest Quoted Rate x 30)
1	A	86	(86 ÷ 86) x 30 = **30**
2	B	105	(86 ÷ 105) x 30 = **24.5**
3	C	130	(86 ÷ 130) x 30 = **19.8**

3- **CALCULATION BEST EVALUATED BID**

S. No	**Supplier**	**Technical Prorated Score**	**Financial Prorated Score**	**Final Score** (Tech Score + Fin Score)	**Approval**
1	A	59.5	30	59.5 + 30 = **89.5**	**Approved being Best Evaluated Bid**
2	B	52.5	24.5	52.5 + 24.5 = **77**	
3	C	42	19.8	42 + 19.8 = **61.8**	

Annexure-F

Locations for Fumigation and Pest Control Services, SIUT

Creating a pest free environment at SIUT Hospital's seventeen (17) locations by controlling all kinds of insects, pest and rodents on annual contract basis. Contracts also include Water Tank Cleaning of underground and overheads tanks with chemical treatment.

Locations:

1- SIUT DEWAN FAROOQ MEDICAL CENTER. (24 Hour Service)
- No. of Floors: Six Floor + Basement & Top Roof.
- Underground 03 No. of Water Tanks: 60,000 Gallons each & Overhead 02 No. 20,000 gallons each.

2- SIUT HANIFA SULEMAN DAWOOD ONCOLOGY CENTER. (24 Hour Service)
- No. of Floors: - Six Floor + Basement & Top Roof.
- Underground Tank 01 No. and Overhead Water Tank: 01

3- SIUT TRANSPLANT TOWER. (12 Hour Service)
- No. of Floors: - Fourteen Floor + Basement & Top Roof.
- Underground Water Tank No. 01 and Overhead Water Tank No 01.

4- SIUT CIVIL HOSPITAL 3RD FLOOR. {Old building} (12 Hour Service)
- No. of Floors: One &Top Roof
- Overhead Water Tanks No. 02

5- SIUT OPD NO. 14 - Civil Hospital. (*Weekly Service*)
- No. of Floors: Ground Plus One
- Waiting Area Building

6- SIUT MARIYAM BASHIR CHILDREN'S HOSPITAL. (24 Hour Service)
- No. of Floors: - Fifteen Floor + Two Basement & Top Roof.
- Underground Water Tank No. 01 and Overhead Water Tank No 01.

7- SIUT MEHRUNNISA HOSPITAL, KORANGI. (12 Hour Service)
- Block A, B & C, Store Area, Cyclotron Building, Warehouses Generator Room
- No. of Floors: - Two blocks of Three Floors & one block of Four Floor, Warehouse, Cyclotron Block
- Underground Water Tanks 02 No. and Overheads Tank 01 No.

8- SIUT HAJIANI CHATUL BAI DIALYSIS CENTER, GARDEN. (Weekly Service)
- No. of Blocks: One
- No. of Floors: Ground Plus One
- Underground Water Tank 01 No. and Overhead Tank 01 No.

9- SIUT SIR ABDULLAH HAROON DIALYSIS CENTER, SHAH FAISAL COLONY. (Weekly Service)
- No. of Blocks: One
- No. of Floors: Ground Plus One
- Underground Water Tank 01 No. and Overhead Tank 01 No.

10- SIUT APWA DIALYSIS CENTER, NAZIMABAD. (Weekly Service)
- No. of Blocks: One
- No. of Floors: Ground Plus One
- Underground Water Tanks 01 No. and Overheads Tank 01 No.

11- SIUT CHABLANI MEDICAL CENTRE, SUKKUR. (12 Hour Service)
- No. of Blocks: - Main Block and OT Block.

- No. of Floors: - Ground Plus one and Ground Plus Three.
- Underground Water Tank 01 No. and Overhead of Water Tank: 01 No.

12- SIUT MEDICAL COMPLEX, SUKKUR. (12 Hour Service)

- No. of Blocks: - Two Block.
- No. of Floors: - Ground Plus one
- Underground Water Tank 01 No. and Overhead Water Tank: 01

13- SIUT LARKANA DIALYSIS CENTER, LARKANA. (12 Hour Service)

- No. of Blocks: One Block.
- No. of Floors: Ground Plus Two
- Underground Water Tanks 01 and Overhead Water Tank 01 No.

14- SIUT KHAIRUNNISA DIALYSIS CENTER. (Thrice a week)

- No. of Blocks: One
- No. of Floors: Ground Plus Two and roof
- Underground Water Tank 01 and Overhead Water Tank 01 No.

15- SIUT Primary Health Care Center – Kathore. (Weekly Service)

- No. of Blocks:
- 05 Primary Care Center.
- 01 Gate office.
- 24 No. Flat Ground + 3 Floor.
- Animal Holding Area / Animal OT.

16- SIUT DHA Residential Flat (Weekly Service)
(Plot # 29 C, 66 C & 67 C Street No. 07,
Jami Commercial Phase VII DHA, Karachi.)

- No. of Blocks: 03 Residential Building's
- Underground Water Tank 03 and Overhead Water Tank 03 No

17- SIUT - BIUT DIALYSIS CENTER – NAWABSHAH (Weekly Service)

- No. of Blocks: Six
- No. of Floors: Ground Plus Two and roof
- Underground Water Tank 02 and Overhead Water Tank 07 No.

FORM H
Price Schedule
Submission of Financial Bid
Fumigation & Pest Control Services
Tender No:__________

TABLE-A

S. No.	Location	Services Providing Timing		Monthly Charges	SRB ____%	Total Amount Monthly		Yearly Charges	SRB Yearly Amount	Total Yearly Charges		Earnest Money @1% of Bid Amount
1	SIUT DEWAN FAROOQ MEDICAL CENTER	24 Hour										
2	SIUT HANIFA SULEMAN DAWOOD ONCOLOGY CENTER	24 Hour										
3	SIUT TRANSPLANT TOWER	12 Hour										
4	SIUT CIVIL HOSPITAL 3RD FLOOR (Old building)	12 Hour										
5	SIUT OPD NO. 14 (Civil Hospital)	Weekly Services										
6	SIUT Mariyam Bashir Dawood Children's Hospital.	24 Hour										
7	SIUT MEHRUNNISA HOSPITAL, KORANGI	12 Hour										
8	SIUT HAJIANI CHATUL BAI DIALYSIS CENTER (75 Garden East)	Weekly Services										
9	SIUT SIR ABDULLAH HAROON DIAYSIS CENTER (Cant Bazar, Shah Faisal Colony)	Weekly Services										
10	SIUT APWA Dialysis Center (Bara Medan Naziabad)	Weekly Services										
11	SIUT CHABLANI MEDICAL CENTRE, SUKKUR	12 Hour										

S. No.	Location	Services Providing Timing		Monthly Charges	SRB ____%	Total Amount Monthly		Yearly Charges	SRB Yearly Amount	Total Yearly Charges		Earnest Money @1% of Bid Amount
12	SIUT MEDICAL COMPLEX, SUKKUR(Bypass)	12 Hour										
13	SIUT LARKANA DIALYSIS CENTER, LARKANA	12 Hour										
14	SIUT KHAIRUNNISA DIALYSIS CENTER	(1st Three month 12 Hour Then Weekly Service)										
15	SIUT PRIMARY HEALTH CARE CENTER - KATHORE	Weekly Services										
16	SIUT DHA RESIDENTIAL FLAT	Weekly Services										
17	BIUT DIALYSIS CENTER NAWABSHAH	Weekly Services										
	Total Amount of Monthly & Yearly with SBR________%											

TABLE-B

Rate-Running On-Demand Services):

A specific unit-rate price list for specialized treatments executed on an as-needed basis:

S#	Description	Uni	SRB%	Rate
1	Termite Proofing	Per Service		
2	Overhead/Underground Water Tank Cleaning & Chlorination	Per Running Unit		
	Total Amount with SRB____%			

Scope of Work

Annual Contract for Fumigation, Pest Control and Vector Management Services

Sindh Institute of Urology & Transplantation (SIUT)

1. Objective

The objective of this contract is to provide comprehensive, safe, effective, and uninterrupted pest management services at all designated SIUT facilities to maintain a hygienic, pest-free, and infection-controlled environment suitable for healthcare operations.

The successful bidder shall provide Integrated Pest Management (IPM) services, including inspection, monitoring, treatment, preventive measures, emergency response, and documentation for all designated SIUT buildings.

2. Scope of Services

The contractor shall provide complete pest control services against, but not limited to, the following:

- Cockroaches
- Rats and mice (Rodent Control)
- Ants
- Termites
- Mosquitoes
- Houseflies
- Bed bugs
- Lizards
- Spiders
- Silverfish
- Fleas
- Wasps and Bees (where applicable)
- Stored product insects
- Other crawling and flying insects commonly found in hospital premises.

The contractor shall adopt an Integrated Pest Management (IPM) approach emphasizing inspection, monitoring, sanitation recommendations, preventive measures, and safe application of pesticides.

3. Buildings Covered

The contract shall cover approximately seventeen (17) SIUT buildings. SIUT reserves the right to increase or decrease the number of buildings without affecting the unit rates quoted.

4. Areas to be Covered

The contractor shall inspect and treat all accessible areas including, but not limited to:

- Patient wards
- ICUs
- Operation theatres (as per infection control protocol)
- Recovery rooms
- Clinics
- Laboratories
- Offices
- Conference rooms
- Corridors

- Basements
- Staircases
- Lift lobbies
- Roofs
- False ceilings
- Ducts
- Electrical rooms
- Pump rooms
- Generator rooms
- HVAC rooms
- Medical gas plants
- Toilets
- Kitchens
- Cafeterias
- Food storage areas
- Medical stores
- Linen stores
- Record rooms
- Waste collection points
- Sewage chambers
- Drains
- External surroundings
- Parking areas
- Landscaped areas
- Water bodies
- Garbage collection areas
- Boundary walls
- Any hidden pest breeding locations identified during inspection.
- Any other are as indicated by SIUT.

5. Types of Treatment

The contractor shall carry out the following treatments as required:

a) Residual Spray

Application of approved residual insecticides on walls, corners, cracks, crevices, service ducts, utility areas, and other identified pest harborages.

b) Gel Bait Treatment

Application of odorless gel bait in sensitive hospital areas such as:

- ICUs
- Operation Theatres
- Laboratories
- Pharmacies
- Offices
- Patient Rooms

where conventional spraying is not appropriate.

c) Rodent Control

The contractor shall provide:

- Rodent bait stations
- Glue boards
- Mechanical traps
- Non-tracking bait blocks
- Monitoring stations

- Rodent proofing recommendations

All bait stations shall be numbered and mapped.

d) Mosquito Control

Services shall include:

- Larviciding
- Adulticiding
- ULV Fogging
- Thermal Fogging (where approved)
- Elimination of mosquito breeding sites

e) Fly Control

Treatment shall include:

- Residual spray
- Fly bait
- Monitoring
- Inspection
- Control around waste collection areas.

f) Termite Control

Spot treatment of termite activity wherever detected.

Separate recommendations shall be submitted if structural termite treatment is required.

g) Bed Bug Control

Inspection and treatment of all areas whenever infestation is reported.

6. Frequency of Services

The contractor shall perform services according to the following minimum schedule:

- General Pest Control: Monthly
- Rodent Monitoring: Monthly
- Mosquito Control: Weekly during mosquito season or as directed
- External Fogging: As required
- Emergency Complaints: Within 4 hours
- Follow-up Treatment: Within 24–48 hours where necessary

Additional treatments shall be carried out without extra cost whenever pest activity is observed.

7. Emergency Response

The contractor shall provide emergency pest control services on a 24-hour basis for critical hospital areas.

Emergency complaints shall receive immediate priority.

8. Chemicals

Only pesticides registered with the relevant regulatory authorities shall be used.

All chemicals shall:

- Be hospital-safe.

- Be low odor.
- Be non-staining.
- Have low mammalian toxicity.
- Be approved for healthcare facilities.
- Be used strictly according to manufacturer recommendations.

The contractor shall submit:

- Product data sheets
- Material Safety Data Sheets (MSDS/SDS)
- Dilution ratios
- Batch numbers
- Manufacturing and expiry dates

before commencement of services.

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9. Safety Requirements

The contractor shall ensure:

- Safe storage of pesticides.
- Proper PPE for all technicians.
- Warning signage during treatment.
- No contamination of medicines, food, equipment, or patient care areas.
- Compliance with hospital infection control protocols.
- Safe disposal of pesticide containers.

10. Personnel

The contractor shall deploy:

- Qualified Supervisor
- Certified Pest Control Technicians
- Sufficient manpower to complete scheduled work

Personnel shall:

- Wear company uniforms.
- Carry identification cards.
- Follow SIUT security procedures.
- Observe hospital confidentiality requirements.

11. Inspection and Monitoring

The contractor shall:

- Conduct routine inspections.
- Identify infestation trends.
- Recommend corrective actions.
- Monitor pest activity.
- Maintain pest monitoring devices.
- Prepare pest maps where required.

12. Documentation

The contractor shall maintain complete records including:

- Service reports
- Inspection reports
- Chemical usage logs
- Rodent bait station maps

- Complaint registers
- Corrective action reports
- Monthly summary reports
- Trend analysis

All reports shall be submitted to the designated SIUT representative.

13. Quality Standards

The contractor shall maintain pest populations below acceptable tolerance limits.
Repeated infestations due to ineffective treatment shall require retreatment at no additional cost.

14. Equipment

The contractor shall provide all equipment required, including but not limited to:

- Compression sprayers
- ULV fogging machines
- Thermal foggers (where approved)
- Gel applicators
- Rodent bait stations
- Monitoring traps
- Glue boards
- Inspection tools
- PPE
- Class H HEPA Vacuums
- Thermal Imaging Cameras

All equipment shall be maintained in good working condition.

15. Working Hours

Routine work shall normally be performed during hours approved by SIUT.
Critical clinical areas shall be treated only with prior permission from the concerned department.
The contractor shall be prepared to work after office hours, at night, or on holidays whenever required.

16. Performance Requirements

The contractor shall ensure:

- Timely completion of scheduled services.
- No interruption to hospital operations.
- Compliance with infection control policies.
- Immediate response to complaints.
- Continuous pest monitoring.
- Professional conduct of staff.

17. SIUT Responsibilities

SIUT shall:

- Provide access to designated areas.
- Verify completion of services.
- Report pest complaints for corrective action.

18. Contractor's Responsibilities

The contractor shall:

- Visit all assigned buildings according to schedule.
- Maintain adequate manpower.
- Supply all chemicals, equipment, consumables, and transportation.
- Replace defective bait stations.

- Re-treat any area where pest activity persists.
- Maintain confidentiality within hospital premises.
- Comply with all applicable health, safety, environmental, and labor regulations.

19. Completion Reports

After each service visit, the contractor shall submit a signed service report detailing:

- Date and time of service
- Building and area treated
- Type of treatment
- Chemicals used
- Quantity applied
- Pest observations
- Corrective recommendations
- Signature of contractor representative
- Signature of SIUT representative

20. Underground and Overhead Water Tank Cleaning, Disinfection and Chlorination

The contractor shall provide complete cleaning, disinfection, and chlorination services for all underground and overhead potable water storage tanks located at SIUT facilities as indicated in the "Locations" section. Following cleaning, the contractor shall disinfect all internal surfaces using approved disinfectants and chlorinate the tanks using approved chlorine compounds suitable for potable water systems.

The contractor shall dose chlorine in accordance with applicable WHO guidelines or local public health standards for potable water systems.

20. Contract Duration

The contract remain valid for a period specified in the bidding documents, with services provided continuously throughout the contract period in accordance with the approved service schedule and SIUT requirements.